CorrigoNet Version & Release Policy

This document intends to help you make sense of the different CorrigoNet releases currently available.

For a variety of reasons, CorrigoNet clients use one of a handful of different versions. To understand which release notes apply to you, it's helpful to understand a few things about the CorrigoNet platform.

To keep up with our updates and releases, follow our [Release Update Blog](#).

Current CorrigoNet Versions*		
Version	**Release Date**	**Release Number**
Vanguard	*Summer 2013*	*7.8*
Mainstream	*Winter 2012*	*7.6a*
Retired	*Fall 2011 and before*	*7.5 and below*

* Table Last Updated May 2013

- ***Vanguard version, Mainstream version, and Retired versions? What does that mean?***

Vanguard version - This is our most update-to-date release. It's where enhancements are available first. It is also updated frequently, which means that clients who desire to be on the Vanguard must also agree to periodic and automatic upgrades.

Mainstream version – The majority of CorrigoNet clients and users are on this version. It's the most stable version in the sense that it has gone through thorough testing and we only make changes to it when absolutely necessary. When you're running Mainstream you can be confident that nothing is going to change on you and, in the event a critical issue is found, Corrigo will address it right away.

Retired versions - Time to upgrade!

- ***What's a "Major Release"?***

A Major Release is when the Mainstream version gets upgraded. Periodically - about once per year - the Vanguard release becomes the Mainstream release and clients on the old Mainstream can begin upgrading to the new Mainstream. That's what's nice about running Mainstream: You upgrade on your time. All we ask is that you upgrade within 6 months of when the Major Release first becomes available. Most clients take part in the "mass migrations" that happen the first month or two after the Major Release.

- *Are "Major Releases" the only time new things come out?*

Not at all, we are constantly developing new features and releasing them on to the vanguard version. Be sure to follow our ongoing release updates by Clicking Here .

- *If everyone is required to upgrade, why are Customers on different "versions"?*

The CorrigoNet platform supports a wide variety of clients. In certain cases it becomes necessary for clients, particularly those with complex integrations, to remain on a retired version for just a bit longer than we (or even they) would like.

- *Why should I upgrade? Do I have to?*

Yes. The reality is, every 12-18 months or so, you are going to be required to upgrade. Corrigo is commitment to ensuring service availability and performance. The best way to do that is by focusing on a handful of select version. As a Software as a Service company, Corrigo cannot indefinitely support many different versions. The fewer versions we support, the better we can support each of those versions.

- *I want to upgrade, how do I begin?*

Please contact your Account Manager to begin the proper steps in upgrading your version of CorrigoNet. Then, explore The Learning Center of www.workordernetwork.com to put those new features to use.

- *Should I upgrade every time a New Release comes out?*

The best thing for you and us is to remain current. Not always. Sometimes the new features that are released have nothing to do with how you operate your business. If this is the case, we recommend not going through the trouble of upgrading and waiting for the next release which might have something more relevant to your needs.   Be sure to read all the details of the release notes before making this decision by following our release updates by Clicking Here . Also, feel free to reach out to your Account Manager to assist you with any questions on what is best for your business.

- *How do I find out what version of CorrigoNet I am currently on?*

Click here to read about some of our Advanced Settings

- *Is there anything special I need to do to upgrade my app to the latest version?*

Just like any mobile app, you will just want to consistently upgrade to the latest version available in the Apple App or Google Play store. The latest version of the App will work for all version of the system.