



WorkTrack Service Provider Upgrades

Release date: Feb 1, 2013

What's included in this Release?

1. You will now notice an additional invoice status labeled "Authorized by Customer". This status let's you know that your customer has authorized the invoice for payment but has yet to process the payment. This is just another tool to let you know at what stage an invoice is at with your customers.
2. You can now add a specific URL (Website) to each of your locations public profiles (if you have multiple locations). To adjust, go to your public profile settings in your account and edit your "branches".
3. Today invoices you issue to your Customers include a quote amount "Quoted: \$0.00 (Not submitted)". Now, if there is no quote included for the Work Order, the quote amount line is hidden to avoid any potential confusion.
4. Work Orders that your Customers believe are under warranty are currently brought to your attention at the top of your work order details screen. Now, you will receive notification of this alert prior to accepting the Work Order.