



# WorkTrack Service Management Release Notes

iPhone Application – February 2013

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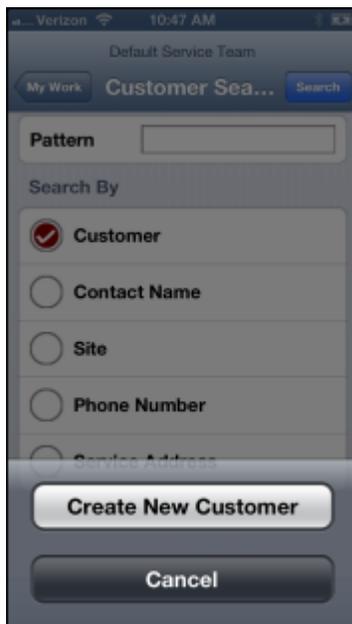
## Features of the WTSM Release

### iPhone 5 Compatibility

The iPhone 5 has a taller screen than previous versions of the iPhone. With the current app, “letterboxing” is used on the iPhone 5 to reduce the effective screen size to that of the iPhone 4s and earlier. So even if an app has not been updated for iPhone 5, automatic letterboxing lets you use it as you always have. The latest version of the CorrigoNet Mobile Technician app has been updated to use the full length of the iPhone 5 screen.

### New “Create New Customer” Option When Creating a Work Order

When users create a new work order, they now have the option of creating a new customer for that work order. While on the Customer Search screen within the Create Work Order flow, the user can click the menu button at the bottom of the screen and select the Create New Customer button that appears.

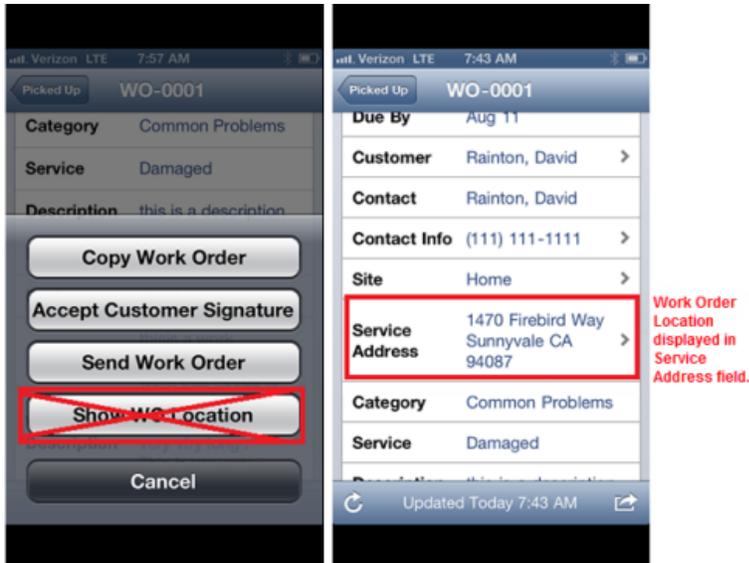


If the user choose to create a *Residential* customer, they are prompted to enter a first and last name for the new customer along with a phone number. If they opt to create a *Commercial* customer, they are required to provide a name for the business as well as the first and last name and phone number of a contact at the business.

Regardless of the type of customer created, the user must also provide site details, including, if relevant, the work zone and service package they want to associate with the customer.

## “Show WO Location” Menu Item Removed

The Show WO Location menu item has been removed and the functionality now handled exclusively by the Service Address field on the Work Order Details screen.

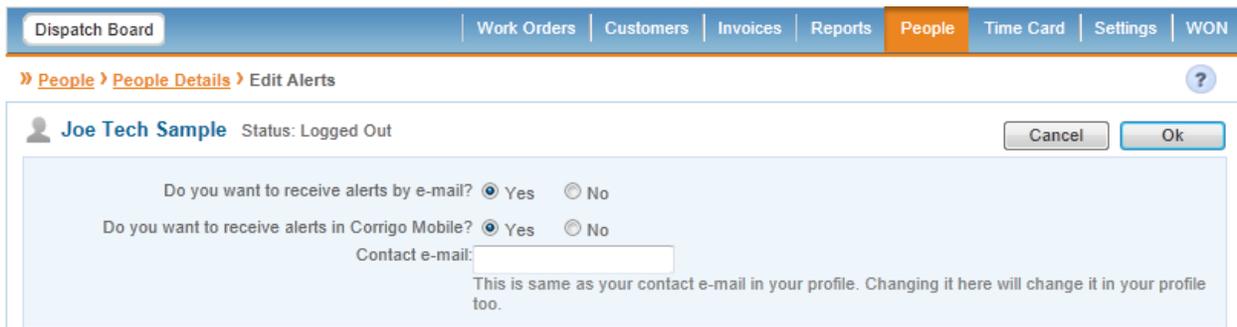


## Upgraded Signature Capture Library

The signature capture library has been replaced with one that allows much smoother signatures, making the outcome look more like signatures on paper.

## Audio Message Notifications

Users now have the option on the Dispatch board to opt to receive alerts via Corrigo Mobile. If they select this option, their phone will beep whenever mobile notifications are received.



## Improved Stability

Several general changes and enhancements were made that improve the overall stability of the application.